



## 2006 figures for Documents, Complaints and Staffing

Number of documents	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sep.	Oct.	Nov.	Dec.
Managed migration temporary residence permit	9.904	10.143	11.511	9.738	10.110	9.758	10.725	9.741	10.571	12.936	13.958	10.914
Managed migration permanent residence permit	1.118	1.406	2.114	3.573	5.513	6.470	7.655	11.686	8.489	7.262	6.942	3.767
Temporary asylum residence permit	758	522	554	421	651	525	449	441	360	399	562	389
Permanent asylum residence permit	1.120	1.117	1.608	1.446	1.721	1.353	753	764	801	726	833	500
Community citizen residence permit (EU/ EEA)	2.090	2.071	2.258	2.178	2.395	1.795	657	538	414	476	485	464
W-card: identity document for asylum seekers during their procedures	2.902	2.170	1.827	1.636	1.405	1.308	1.370	1.188	1.188	1.721	1.363	1.780
<b>Total</b>	<b>17.892</b>	<b>17.429</b>	<b>19.872</b>	<b>18.992</b>	<b>21.795</b>	<b>21.209</b>	<b>21.609</b>	<b>24.358</b>	<b>21.823</b>	<b>23.520</b>	<b>24.143</b>	<b>17.814</b>

Complaints	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sep.	Oct.	Nov.	Dec.
Number of complaints	1.453	1.068	1.057	832	926	888	708	638	590	609	519	423
% complaints dealt with within the statutory period	88%	93%	92%	95%	94%	91%	95%	93%	95%	94%	96%	94%

Staffing	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sep.	Oct.	Nov.	Dec.
Staffing levels (average)	3.572	3.583	3.641	3.682	3.699	3.720	3.745	3.726	3.695	3.683	3.706	3.711
Percentage of absenteeism	7,68	8,02	7,69	6,68	5,57	5,71	5,21	5,58	6,37	7,03	6,87	6,83